

## **Amendment 272** **Contract No. 229944**

### **To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System**

This Amendment 272 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 14<sup>th</sup> day of November, 2013, by and between Vix Technology (USA) Inc. (formerly known as ERG Transit Systems (USA) Inc), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

#### **Recitals**

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor for the work necessary to implement two (2) new monthly fare products which shall be valid only on Pierce Transit (PT).

## **Agreement**

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to the above Recitals and the following:

### **Section 1.0 Description of Work**

The Contractor will perform the work necessary to develop, test and implement two (2) new monthly fare products for PT. These are the PT Adult Monthly Pass and PT Reduced Fare Monthly Pass, as directed by the Agencies and described in SEA-09262 PA-ROF *Pricing for New PT Specific Products (RFI 699 ORCA)* v7, approved by the Agencies on November 7, 2013. Such work will include the following:

- 1.1 The Contractor will add the new PT Adult Monthly Pass product (ID to be assigned during implementation) per the following updates to the Business Product Rules SEA-00538:

- (a) Update the General, Sales and Usage Rules per Table 1 below

<b>TABLE 1 - General Business Rules</b>	
<b>Product Name</b>	Pierce Transit Adult Monthly Pass
<b>20 Char Short Name</b>	PT ADULT MONTHLY PASS
<b>12 Char Short Name</b>	PT ADULT MON
<b>Description</b>	Adult monthly pass valid on PT services only
<b>Passenger Types</b>	Adult
<b>Purchase Price</b>	\$56
<b>Per-Ride Face Value</b>	\$2.25
<b>Product Category</b>	Fixed Period Pass
<b>Product Issuer</b>	PT
<b>Sales Business Rules</b>	
<b>Revalue Devices</b>	CST, TRU, TVM, WPCST
<b>Sales Availability Rules</b>	<p>From the 1st through the 14th of the month, a monthly fixed period pass may be purchased for the current month or the following month.</p> <p>From the 15th of the month, a monthly fixed period pass may be purchased for the following month only (but not the current month).</p> <p>The price in all cases will be the full purchase price.</p> <p>Note: This sales restriction does not apply for Supervisor users on the CCW and for all users on the WPCST.</p>
<b>Sales Validity Rules</b>	Fare Cards only: A card containing a current or expired Pierce Transit product may be revalued with any other product at any time. A card may not contain two products of the same type (from the same issuer) that are valid for the same or overlapping periods.

Usage Business Rules	
<b>Agencies</b>	PT (bus)
<b>Usage Validity Rules</b>	<p>Monthly fixed period pass products will be:</p> <p>Valid from the first day of the month until the last day of the calendar month for which the pass is issued based on the Agency's business date configuration where the pass is being used.</p>

(b) Update Additional CDA Fields per Table 2 below:

TABLE 2 Additional CDA Fields	
<b>Abbreviation</b>	PTAMP

1.2 The Contractor will add the new PT Reduced Fare Monthly Pass product (ID to be assigned during implementation) per the following updates to the Business Product Rules SEA-00538:

(a) Update the General Sales and Usage Rules per Table 3 below:

TABLE 3 General Business Rules	
<b>Product Name</b>	Pierce Transit Reduced Fare Monthly Pass
<b>20 Char Short Name</b>	PT REDUCED MONTHLY PASS
<b>12 Char Short Name</b>	PT REDUCED MON
<b>Description</b>	Youth/Senior/Disabled monthly pass valid on PT services only
<b>Passenger Types</b>	Youth, Senior, Disabled
<b>Purchase Price</b>	\$25
<b>Per-Ride Face Value</b>	\$1.00
<b>Product Category</b>	Fixed Period Pass
<b>Product Issuer</b>	PT
<b>Expiration</b>	Monthly fixed period pass products expire at 11:59 P.M. on the last day of the calendar month for which the pass is issued.
Sales Business Rules	
<b>Revalue Devices</b>	CST, TRU, TVM, WPCST
<b>Sales Availability Rules</b>	<p>From the 1st through the 14th of the month, a monthly fixed period pass may be purchased for the current month or the following month.</p> <p>From the 15th of the month, a monthly fixed period pass may be purchased for the following month only (but not the current month).</p> <p>The price in all cases will be the full purchase price.</p> <p>Note: This sales restriction does not apply for Supervisor users on the CCW and for all users on the WPCST.</p>
<b>Sales Validity Rules</b>	Fare Cards only: A card containing a current or expired Pierce Transit product may be revalued with any other product at any time. A card may not contain two products of the same type (from

	the same issuer) that are valid for the same or overlapping periods.
<b>Usage Business Rules</b>	
<b>Agencies</b>	PT (bus)
<b>Usage Validity Rules</b>	<p>Monthly fixed period pass products will be:</p> <p>Valid from the first day of the month until the last day of the calendar month for which the pass is issued based on the Agency's business date configuration where the pass is being used.</p>

(a) Update the Additional CDA Fields per Table 4 below:

TABLE 4 Additional CDA Fields	
<b>Abbreviation</b>	PTRMP

1.3 The Contractor will implement the following additional Point of Sale Rules for the PT products described in Sections 1.1 and 1.2 above:

- (a) Permit Autoloads
- (b) Enable sales at the:
  - i. Business Account Website (BAW)
  - ii. Call Center Website (CCW)
  - iii. Cardholder Website (CHW)
- (c) Add to the Customer Service Terminal (CST) Layout under the Agency Products – Pierce Transit screen
- (d) Add to the Ticket Revalue Unit (TRU) screen for Agency Products Pierce Transit
- (e) Add to the list of available products on the BAW in the PT sub section for the Electronic Voucher Program and Business Choice Program Pass Products Allowed
- (f) Add to the list of available products on the CCW in the Agency Product Pass table
- (g) Add to the list of available products on the CHW in the Agency specific PT table
- (h) Enable for sale at the Customer Service Terminal (CST), TRU, Ticket Vending Machine (TVM) and Wireless Portable Customer Service Terminal (WPCST)

1.4 The Contractor will implement a usage rule for the PT products described in Sections 1.1 and 1.2 above which indicates they are valid only for use on PT-operated bus services.

- (a) The Contractor will, for testing purposes, make available the products described in Sections 1.1 and 1.2 above. These products will be set up in Configuration Data Administration (CDA) as “inactive”.

1.5 The Contractor will update system documentation which has been identified as SEA-00538 Product Business Rules.

## **Section 2.0 Schedule:**

2.1 The work described in Section 1.0 will be completed with Maintenance Release 25

## **Section 3.0 Compensation Changes**

3.1 Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

### **VI. IMPLEMENTATION**

#### **SPECIAL PROGRAMS**

LUMP SUM COST
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The Contractor will perform the work necessary to implement two new PT fare products <b>TOTAL</b>	\$17,453
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## **Section 4.0 Other Terms and Conditions**

All other provisions of the Contract not referenced in this Amendment Two Hundred and Seventy-two shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: D. H. T.  
Its: General Manager  
Date: 11/14/13

The Agencies

By: Candace Carlton  
Their: Operations Manager  
On behalf of the Agencies  
Date: November 14, 2013